

## **PRIVACY POLICY**

The **#Excuses4Fiji** (the 'Contest') has been brought to you by **Changi Airport Group (Singapore) Pte Ltd** ('CAG').

This **Privacy Policy** (the "Policy") describes the personal data we collect about you; how we use, disclose and protect this data; as well as your rights over this data.

Please note that you are providing your information to CAG and not to Facebook.

### **Collection of Personal Data**

During the period of participation in this Contest, or when you communicate with us, we may collect the following information from you, including but not limited to:

1. Full Name;
2. Email Address;
3. Date of Birth;
4. Nationality;
5. Country of Residence;

We may also monitor your usage of this Contest. This may include (but not be limited to) monitoring how many times you access the Contest pages, the number of times you sent or accepted the invitations, your location data, and the originating domain name of a user's Internet Service Provider, where applicable. Some of this data will be aggregated, so that we will not be able to identify you individually.

When you use this Contest, we may collect information about your computer, such as your browser, which we will use for administration purposes and statistical analysis. Likewise, this information will not usually identify you personally.

### **Links to Third Party Websites**

We may provide links to third party websites in the Contest. Such third party websites are subject to their own privacy policies and are not covered by this Privacy Policy.

## **Usage of Personal Data**

We may use your personal data for one or more of the following purposes:

- to help us identify you and any accounts you hold with us;
- administration;
- statistical analysis;
- marketing – for us to contact you by mail, telephone, SMS, text/picture/video message, fax and email about products, services, promotions and special offers (see "Marketing & Opting Out" below);
- fraud prevention and detection;
- to notify you of any changes to this Contest or our services which may affect you;
- security vetting;
- improving our services;
- to administer contests and the selection of winners;
- and any other purposes as may be specified in a data protection notice given to you at the time your data is collected.

## **Marketing & Opting Out**

If you have provided us with your consent, we may contact you by telephone, SMS, text/picture/video message about services and promotions, which may be of interest to you. If you prefer not to receive any communications from us, you may opt out at any time. See further "Your Rights" below.

## **Disclosure of Personal Data**

CAG may disclose your personal data to law enforcement agencies, any companies comprised in our group and/or any relevant party for the following purposes:

- communicating and providing services, products and benefits to you, including promotions, offers, advertisements offered in relation to Changi Airport services

- any relevant party in order to meet the requirements of any applicable laws/regulations, enforceable governmental request or court order.

We impose obligations on any external organizations with which we share your personal data to maintain the integrity of that information.

### **Keeping Your Data Secure**

Whilst we will use all reasonable efforts to safeguard your personal data, you acknowledge that the use of the Internet / this Contest is not entirely secure, and for this reason, we cannot guarantee the security or integrity of any personal data which are transferred from you or to you via this Contest.

### **Monitoring**

We may monitor and record communications with you (such as email conversations) for the purpose of quality assurance, training, fraud prevention and compliance.

### **Changes to the Privacy Policy**

This Policy is reviewed from time to time. We may therefore make periodic changes to this Policy. We recommend that you check this page regularly for any updates.

### **Your Rights**

You have the right to request access to personal data which we may collect, use and/or disclose about you. If you wish to exercise this right you should:

- put your request in writing;
- include proof of your identity and address;
- specify the personal data you want access to, including any account or reference numbers.

You have the right to require us to correct any inaccuracies in your data, free of charge. If you wish to exercise this right you should:

- put your request in writing;
- provide us with enough information to identify you;
- and specify the information that is incorrect and what it should be replaced with.

You also have the right to ask us to stop collecting, using and/or disclosing your personal data for the purposes specified herein or in the applicable data protection notice. If you wish to exercise this right you should:

- put your request in writing;
- provide us with enough information to identify you;
- if your objection is not to all purposes of use and disclosure, please specify the purpose you are objecting to.

## **Contact Us**

We welcome your feedback and any questions that you may have. Should you wish to contact us, you may send us an email at: [social@changiairport.com](mailto:social@changiairport.com)

In particular, you may contact us to request that we provide you with access to, or to correct any inaccuracies in your personal data. You may also opt out of any of the terms within this Policy or if you want to delete your information from the Prize Draw.

Alternatively, you may write to us at: **Changi Airport Group (Singapore) Pte Ltd, PO Box 168, Singapore Changi Airport, Singapore 918146**, or call us at: **(65) 6595 6868**.